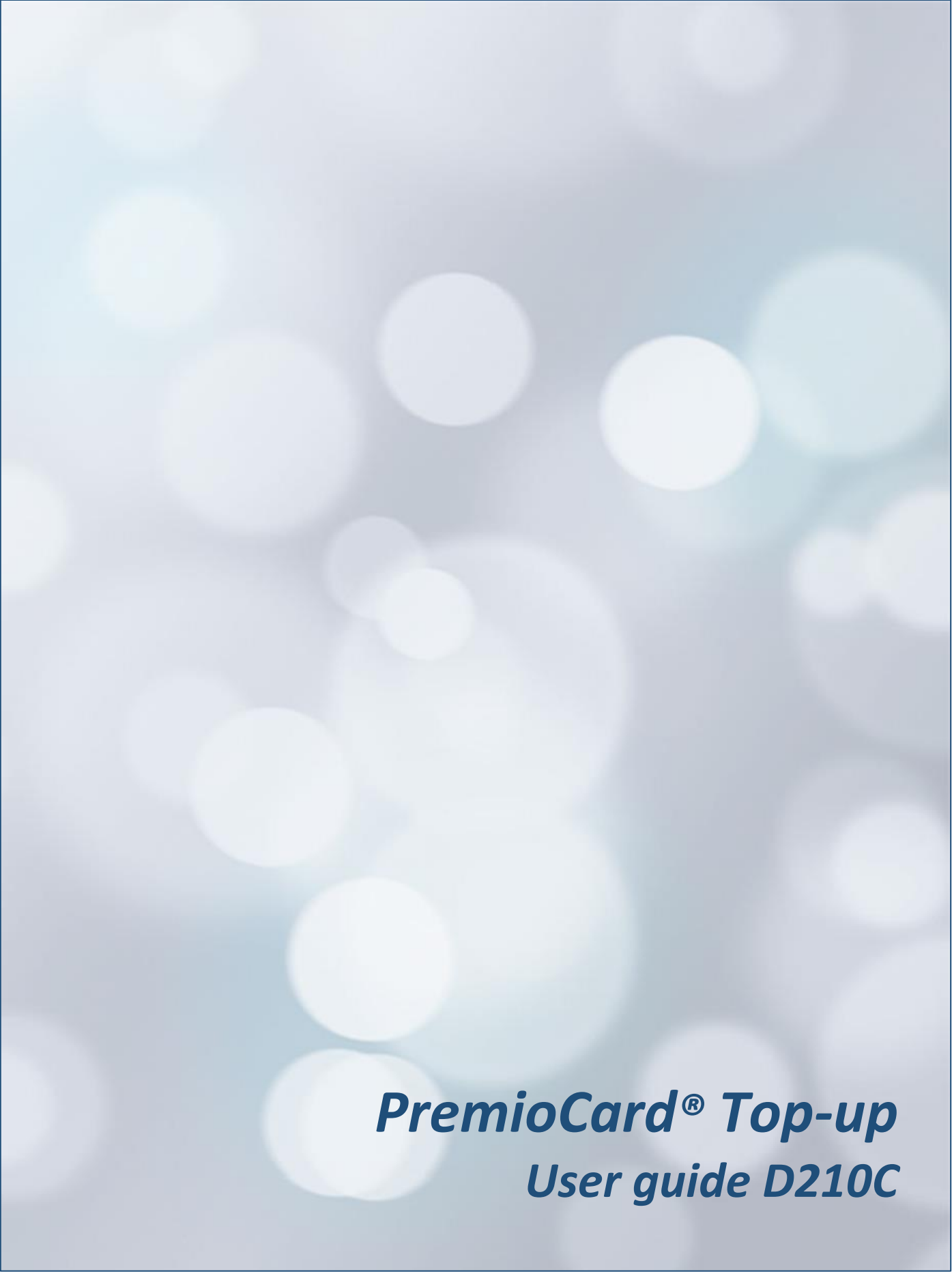




PremioCard® Top-up User guide D210C

Mobile Top-up

To top-up a mobile number you need to follow just a few simple steps:

1. From the Sale menu click the Menu button to access the TRANSACTIONS 1 menu, then choose the option 2 – Top-up.

SALE	
AMOUNT	EUR
	0.00
SETTINGS	MENU

TRANSACTION MENU 1	
1. SALE	
2. TOP-UP	
3. SERVICES TOP-UP	
4. REFUND	
5. LAST TRANSACTION VOID	
Exit<<(X)	(v)>>Next

2. Insert the phone number that you want to top-up, the country calling code is obligatory. Double check the number and click the ENTER (O) button to confirm.

TOP-UP	
Enter mobile number with country code	
(X) CANCEL	(O) CONFIRM

TOP-UP	
Enter mobile number with country code	
00393331234567	
(X) CANCEL	(O) CONFIRM

3. At the next step you will see the list of the operators for the country corresponding to the country code. When you choose the operator you will see the list with the possible amounts to top-up.

NETWORK CARRIERS: 5
1. H3G TRE
2. Poste Mobile
3. TIM
4. Vodafone Nuovo Pos
5. Wind
Back <<(X)

Top-up amount: 5
1. 5.00 EUR
2. 10.00 EUR
3. 15.00 EUR
4. 25.00 EUR
5. 50.00 EUR
Back <<(X)

If the operator does not offer specific amounts, the POS gives the possibility to insert an amount chosen by the client within a range of acceptable values.

NETWORK CARRIERS: 17	TOP-UP
1. Aircel	Enter amount in the range 10.00 - 8000.00 INR 0.00
2. Airtel	
3. Airtel DTH	
4. BIG TV	
5. IDEA	
Back <<(X) (v)>>	(X) CANCEL (0) CONFIRM

4. The last step is check and confirmation of the top-up.

NB!!! This is the last possibility to go back and correct the number and/or the amount if it's necessary. Once the transaction is confirmed it becomes irreversible.

CONFIRMATION	
Carrier: Wind GSM: 0039333123456 Top-up amount: 10.00 EUR Cost: 10.00 EUR	TRANSACTION IS APPROVED 
(X) CANCEL (0) CONFIRM	Press any key to continue

NB!!! After the confirmation the POS prints a receipt, which must be kept until the top-up is completed successfully. An example of this receipt you can find in the end of this document.

NB!!! If the phone number or the operator are wrong, the POS shows the following screen:

TRANSACTION NOT PERMITTED
ON TERMINAL (58)



Press any key to continue

The same message is shown when the functionality is not active for the device.

Top-up Services

To top-up a service you need to follow these simple steps:

1. From the Sale menu click the Menu button to access the Transactions menu, then choose the option 3 – Services Top-up.

SALE		TRANSACTION MENU 1	
AMOUNT	EUR	1. SALE	
		2. TOP-UP	
		3. SERVICES TOP-UP	
		4. REFUND	
		5. LAST TRANSACTION VOID	
SETTINGS	MENU	Exit<<(X)	(v)>>Next

2. The POS will show the list with the available operators. At the top of the screen is the total number of operators and with the arrow down button you can go ahead page by page.

NETWORK CARRIERS: 30	
1. Amazon Pin	
2. BetFlag	
3. BETSSON StarCasino	
4. Bwin	
5. Daily Telecom E	
Back <<(X)	(v)>>

3. When you choose the operator you will see all the services, choose the service, check and confirm the top-up. As with the mobile top-up, this is the last possibility to go back and correct.

Top-up amount: 4	CONFIRMATION
1. 10.00 EUR	Carrier: Amazon Pin Top-up amount: 10.00 EUR Cost: 10.00 EUR
2. 25.00 EUR	
3. 50.00 EUR	
4. 100.00 EUR	
Back<<(X)	(X) CANCEL (v) CONFIRM

NB!!! The instructions on how to top-up the chosen service are printed on every receipt. Example of the receipt you can find at the end of this document.

Top-up Reports

To print a report with all the top-up transactions you must follow the same steps as per the regular reports:

from the Sale menu → Menu button for the TRANSACTIONS 1 menu → arrow down button for TRANSACTIONS 2 menu → 2. RECONCILIATION REPORTS → 2. Total Top-up

SALE	TRANSACTION MENU 1	TRANSACTION MENU 2	Enter a key to continue
AMOUNT	1. SALE	1. LAST TRANSACTION RECEIPT	1. Total
EUR	2. TOP-UP	2. RECONCILIATION REPORTS	2. Total Top-up
0.00	3. SERVICES TOP-UP		3. Reprint Total
SETTINGS	4. REFUND		4. Reprint Top-up
MENU	5. LAST TRANSACTION VOID		
	Exit<<(X) (v)>>Next	Exit<<(X) (^)>>Previous	

The same as with the traditional transactions, the report shows the top-ups (mobile and services) made from the date and time of the last report to the current date and time. The operations are listed per number of top-ups per operator, with a total at the end.

Totals for period	Totals for period
TOP-UPS:	TOP-UPS:
18/07 10:48 - 19/07 13:53	18/07 10:48 - 19/07 13:53
2 Poste Mobile: 10.00 EUR	1 Bwin: 10.00 EUR
1 Wind: 10.00 EUR	7 TOTAL: 45.00 EUR
3 Vodafone Nuovo: 15.00 EUR	
Exit<<(X) (v)>>Next	Exit<<(X) (0)>>Clear

Option 4. Reprint Top-up reprints the last report.

Enter a key to continue
1. Total
2. Total Top-up
3. Reprint Total
4. Reprint Top-up

Activate / block the functionality, set password

When the functionality is active for the client, every device can be managed from the online account.

1. To activate / block the functionality for every device you must access the account -> go to the menu Merchant Services -> POS terminals, click on the link Settings for the specific POS terminal and choose Yes or No.

Terminal ID	Billing descriptor	Terminal name	Outlet	Currency		Tariff	Status	Actions
				Settlement	Transactions			
90001645	GIGI SAS	D21051132284		EUR	EUR	View	Enabled	Disable Settings
90001700	TOPUP D210	D21051089206		EUR	EUR	View	Enabled	Disable Settings

Type: mPOS

Serial number: D21051089206

Terminal name:

Billing descriptor:

Allow Refund operation: ☐ Yes ☒ No

Allow Void operation: ☐ Yes ☒ No

✓ Top-up activated

Allow Top-up: ☒ Yes ☐ No

Set password for Top-up:

[Cancel](#) [Save](#)

NB!!! If the functionality is blocked the Top-up menu will be visible on the POS device, but when you choose the option it will show the message with error 58 (see page 3).

2. To set a password you simply must enter it in the field and click Save.

Terminal ID	Billing descriptor	Terminal name	Outlet	Currency		Tariff	Status	Actions
				Settlement	Transactions			
90001645	GIGI SAS	D21051132284		EUR	EUR	View	Enabled	Disable Settings
90001700	TOPUP D210	D21051089206		EUR	EUR	View	Enabled	Disable Settings

Type: mPOS

Serial number: D21051089206

Terminal name:

Billing descriptor:

Allow Refund operation: ☐ Yes ☒ No

Allow Void operation: ☐ Yes ☒ No

✓ Top-up activated

Allow Top-up: ☒ Yes ☐ No

Set password for Top-up:

[Cancel](#) [Save](#)

In this case if somebody wants to make a top-up they will need to know the password and insert it right after they choose the option and before inserting the mobile number or choosing the service.

SALE	
AMOUNT	EUR
	0.00
SETTINGS	MENU

TRANSACTION MENU 1	
1. SALE	
2. TOP-UP	
3. SERVICES TOP-UP	
4. REFUND	
5. LAST TRANSACTION VOID	
Exit<<(X)	(v)>>Next

INSERT PASSWORD	
(X) CANCEL	(0) CONFIRM

MOBILE TOP-UP

Premio Card

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ToPUP D210

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CORCIANO (PG) ITALY
0673 VIA SALVATORE DI GIACOMO 1/
TERMINAL ID: 90001700
MERCHANT ID: 000000007299161
DATE: 29/07/16 TIME: 14: 58: 43

TOP-UP

AMOUNT * 5.00 EUR

TRANSACTION: APPROVED

ASIA 5
PIN: G8GC-ABAK4W-3DLG
Valid until: 2026-06-03
Serial No: A2800LA63UHDHC
Auth.code: 420844
RRN: EPTRA0000018077
Recharge ID: 01234567
Chk.Sum: AE9847BB
Receipt No: 00000000015240

STAN: 000047
Transaction reference: 152

MERCHANT COPY

RETAIN RECEIPT

XXXXXXXXXXXXTHANK YOU!XXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

XXXXXXXXXXXXTHANK YOU! XXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX